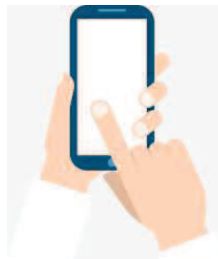# Terminology

What is Resident Pro, Roombasket, and the Channel Manager?

Resident Pro is the main hotel software, on your Windows pc at reception or on your local area network of pc's at the hotel

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Roombasket is your commission-free Booking Engine (BE) for your website to allow guests to book with you directly, check-in ahead of arrival, or view "My bill"

Roombasket Extranet When you are away from the hotel you can login from any device to view all your Resident Pro bookings on the cloud

Channel Manager is an optional service which connects Resident Pro to your favourite online travel agencies (OTA's) such as Booking.com

More tools

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